



Organization Name:

City of Tucson, Community Safety Health & Wellness Program

Organization Background:

The CSHW Program began in 2022. The program is housed in the City Manager's office and aims to:

- provide non-enforcement responses to calls coming into our 9-1-1 call center, including non-emergent calls, related to mental health, substance use, or homelessness, and
- coordinate across city departments, non-profit and community-led organizations to prevent crises related to mental health, substance use and homelessness.

Community Safety is an approach that reflects the broad range of factors that promote an environment where residents not only feel safe but thrive. With awareness that our community is safest when we have the tools to reduce and prevent crises, we are working to ensure that the City of Tucson has the appropriate responses to crises related to substance use, mental illness, and extreme poverty/homelessness.

Website: <https://www.tucsonaz.gov/manager/community-safety-health-wellness-program>

Internship Project Title

Health and Wellness Services Internship

Project Description:

Care Coordination (ongoing semesters, unpaid):

- direct care coordination (case management) for clients, including service referrals, advocacy to increase access for clients, and accompaniment to services.
- non-clinical ally-ship and supportive counseling, being a trusted source of support during a time of crisis or transition.
- public health, financial literacy and life skills coaching to Tucson residents referred to program.
- outreach about community services and to build trust and knowledge of the program in the community.
- accompanying colleagues and partner departments on client visits
- calling high utilizers of the 911 system to address the root causes of their concerns.
- support special projects, data analysis and fundraising efforts as needed.

Client caseload will average 5 clients at a time for interns.

Skills needed are:

- ability to engage with a diverse population of individuals with high needs in a non-judgmental way,
- ability to reinforce boundaries and manage work-life balance,
- sense of humor,
- introductory knowledge of community-based resources,
- public benefits and social services,
- basic understanding of mental health and mental illness

Internship project keywords (check all that apply).

- | | |
|---|--|
| ☒ Health Disparities | ☒ Maternal/Infant Health |
| ☐ Public Health Preparedness | ☐ Tobacco Use |
| ☒ Collaborations with Community | ☒ Injury/Violence Prevention |
| ☐ Collaborations with University | ☐ Immunization |
| ☐ Community health service | ☐ Infectious Disease |
| ☒ Physical Activity | ☐ Oral Health |
| ☒ Substance Abuse | ☒ Evaluation |
| ☒ Mental Health | ☒ Policy Development |
| ☒ Access to care | ☒ Program Planning |
| ☐ Nutrition | ☒ Data Analysis |
| ☐ Reproductive/Sexual Health | ☒ Other Client Advocacy |
| ☐ Environmental Health | |

When: When do you want the work done? Check all that apply.

- ☐ Fall Semester
- ☐ Spring Semester
- ☐ Summer Term
- ☒ I want this listing to remain active indefinitely and we will accept applications from students for any upcoming semester.
- ☐ This listing is only for a specific semester/term: _____

Where:

Organization Mailing Address: PO Box 27210, Tucson, AZ 85726

Address where Student will work (if different from above): 195 W. Irvington Rd.

☐ Check here if the student may have the option to work remotely from a site not listed above for all or part of this project.

Student Characteristics:

A person comfortable talking and engaging with a diversity of people, someone who is not easily shocked or scared, and someone who is interested in community-based work that addresses health and housing disparities.

Level of Expertise Needed: MPH or very mature undergraduate

Undergraduate: The internship for undergraduates should provide an experience that allows students to incorporate classroom learning into public health practice.

Graduate: Applied experiences for graduate students should require application of advanced knowledge and skills to the solution of health problems and the production of at least two agency-based deliverables.

Both experiences prepare students for future employment.

☐ MPH

☒ Undergraduate

☒ Either

Supervision

Sarah Launius – Program Director, extensive experience in community organizing, community-based services, advocacy/policy and administration of local government. PhD in Geography.

Lee Hopkins – Resource Manager, social worker with extensive experience in case management, community public health programming, and participatory needs assessments. M in Social Work

Compensation/Benefits/Professional Development

There is no stipend but students will be encouraged to attend professional development webinars and trainings as they arise.

Application Contact Information

Please send a resume and paragraph about why you are interested in interning with the Community Safety, Health & Wellness Program to: Sarah.Launius@tucsonaz.gov and Lee.Hopkins@tucsonaz.gov.